

Agency Administration

Mon. - Thurs. 8:00 a.m. - 5:00 p.m. | Fri. 8:00 a.m. - 4:00 p.m. (Central)

- Commissions
- Contracting appointments
 - Agents
 - Broker-dealers/marketing organizations
 - Pending appointment status
- Debt management

Phone: 866-598-3692

Fax: 515-226-5102

Email: Agent.Administration@EquiTrust.com

New Business

Mon. - Thurs. 8:00 a.m. - 5:00 p.m. | Fri. 8:00 a.m. - 4:00 p.m. (Central)

- 1035 exchanges
- Cash with applications
- Direct transfers
- Pending new business status

Phone: 866-598-3692

Fax: 515-226-5103

Email: New.Business@EquiTrust.com

Inforce Administration

Mon. - Thurs. 8:00 a.m. - 5:00 p.m. | Fri. 8:00 a.m. - 4:00 p.m. (Central)

- Customer call center (client/rep)
- Withdrawals, surrenders, etc.
- Contract provisions
- Tax questions on inforce contracts
- Death claims

Phone: 866-598-3692

Fax: 515-226-5101

Email: Customer.Service@EquiTrust.com

Sales and Marketing

Mon. - Thurs. 8:00 a.m. - 5:00 p.m. | Fri. 8:00 a.m. - 4:00 p.m. (Central)

- Sales support
- Product information
- Marketing materials
- Advertising review
- Compliance

Phone: 866-598-3694

Fax: 515-226-5104

Email: Sales.Support@EquiTrust.com

Mailing address:

EquiTrust Life Insurance Company
P.O. Box 14500
Des Moines, IA 50306-3500

Overnight address:

EquiTrust Life Insurance Company
7100 Westown Pkwy Suite 200
West Des Moines, IA 50266-2521

Agent Gateway:

Agents.EquiTrust.com