Trouble Shooting for Agent Gateway Website
Options to Clear Cookies, Temporary Files and History

Option 1: The first and easiest way is to simply hold down the shift key and press the refresh button (highlighted in the screenshot below).
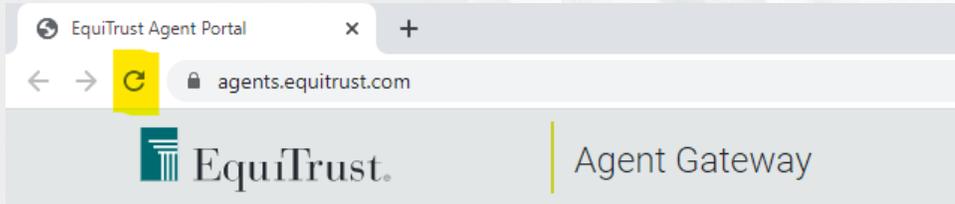
Option 2: (Clear just the EquiTrust Site Data)
• In Chrome navigate to: chrome://settings/content/all
• Search for 'equitrust.com'
• Click ⋮
• Choose 'Clear Data'
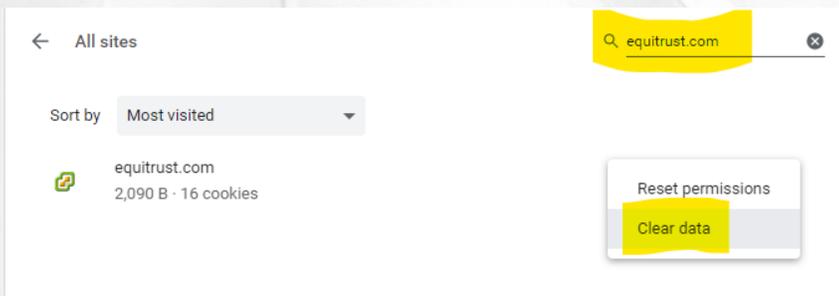
Option 3: (Most aggressive option)
• In Chrome navigate to: chrome://settings/clearBrowserData
• Change Time Range to 'All Time'
• Click 'Clear Data'